
Meeting: Social Care, Health and Housing Overview and Scrutiny Committee
Date: 7 April 2014
Subject: Quarter Three Performance Monitoring Report
Report of: Cllr Mrs Carole Hegley, Executive Member for Social Care, Health and Housing
Summary: The report highlights the performance for the Social Care, Health and Housing Directorate for Quarter 3 of 2013/14

Advising Officer: Julie Ogley, Director of Social Care, Health and Housing
Muriel Scott, Director of Public Health

Contact Officer: Nick Murley, Assistant Director, Resources
Celia Shohet, Assistant Director, Public Health

Public/Exempt: Public

Wards Affected: All

Function of: Council

CORPORATE IMPLICATIONS

Council Priorities:

1. The quarterly performance report underpins the delivery of the Council's priorities, more specifically in the area of promoting health and well being and protecting the vulnerable.

Financial:

2. There are no direct financial implications.

Legal:

3. There are no direct legal implications.

Risk Management:

4. Areas of ongoing underperformance are a risk to both service delivery and the reputation of the Council.

Staffing (including Trades Unions):

5. Not Applicable.

Equalities/Human Rights:

6. This report highlights performance against performance indicators which seek to measure how the Council and its services impact across all communities within Central Bedfordshire, so that specific areas of underperformance can be highlighted for further analysis/drilling down as necessary.
7. As such, it does not include detailed performance information relating to the Council's stated intention to tackle inequalities and deliver services so that people whose circumstances make them vulnerable are not disadvantaged. The interrogation of performance data across vulnerable groups is a legal requirement and is an integral part of the Council's equalities and performance culture, which seeks to ensure that, through a programme of ongoing impact assessments, underlying patterns and trends for different sections of the community identify areas whether further action is required to improve outcomes for vulnerable groups.

Public Health

8. The report highlights performance against a range of Adult Social Care, Housing and Public Health indicators that are currently in the corporate indicator set.

Community Safety:

9. Not Applicable.

Sustainability:

10. Not Applicable.

Procurement:

11. Not applicable.

RECOMMENDATION:

The Committee is asked to consider and note the report

Introduction

12. This report provides information on how the Social Care, Health and Housing Directorate and Public Health contribution to the Medium Term Plan is being met.

Overview

13. Both continue to perform well against the Medium Term Plan priority of "Promote health and wellbeing and protecting the vulnerable".
14. Four of the measures are under performing. Two are Red: Number of Additional "Extra Care" flats provided (C2 MTP) and Clients receiving self directed support (C6 MTP) and two are Amber, Percentage of decent homes (Council stock) (C3 MTP) and coverage by Village Care scheme (C 4a MTP).

15. C2 MTP, Number of additional "Extra Care" flats is Red as the new likely delivery date of Summer 2015 for Priory View (formerly Dukeminster) exceeds the MTP target of 2014. The building contract for Priory View was awarded in December 2013.
16. The performance of C6 MTP, the number of social care clients receiving self directed support remains red against the local stretch target of 100%. This indicator however continues to perform well against the national target of 70%.
17. The Percentage of decent homes (Council stock) is Amber. As previously reported, the MTP target of 100% decent homes may not be achieved because replacement of elements within Council properties (e.g. kitchens, bathrooms, etc) are no longer be based on failure of the Decent Homes Standard, but on the life expectancy of the element.
18. The proportion of Central Bedfordshire covered by a Village Care Scheme remained at 87% and is scored amber, as the Sandy scheme was not up and running in December as originally planned.
19. The remaining indicators are performing in line with the milestones set.
20. Performance against C1 MTP, Protecting vulnerable adults, continues to progress. The audit of Safeguarding cases is now being carried out on a rolling monthly basis, using a combination of "peer audit" and safeguarding team case file audit. In total 25% of safeguarding cases will be audited by the safeguarding team.
21. Good progress is being made on Council commissioned dementia care rated as good or excellent (C 5a MTP). Using the ADASS quality workbook, 61% of dementia care providers are rated as Good or Excellent.
22. Good progress continues to be made on the number of Health Checks offered (C 7 MTP) with the target being exceeded and in line to deliver the Medium Term Plan target.

Director's Summary – Social Care, Health and Housing

23. The Directorate continues to perform well against the Medium Term Plan priority of "Promote health and wellbeing and protecting the vulnerable".
24. The proportion of people receiving self-directed support continues to increase overall. Performance against the national target is good and remains strong in comparison to neighbouring authorities and the Eastern Region. There is a continuing focus to achieve the local aspirational target of 100%.
25. The build contract for Priory View, formerly Dukeminster, was awarded in December 2013, with a start on site in early 2014.
26. The target for the Village Care Scheme was missed in December due to a delay in the "go live" date for the Sandy Scheme in December 2013. A revised launch date for March 2014 has been set. Development of the Leighton Buzzard Scheme is continuing and we remain on course to achieve the 100% ward coverage MTP target.
27. Progress has been maintained in the other targets.

Director's Summary – Public Health

28. The number of Health Checks offered again exceeded target in Quarter 3, and work continues to maximise their uptake. Now that the local programme is well established there is an increased focus on looking at the difference that Health Checks can make to those patients who are identified as being at risk, and making sure that Health Checks are effective in supporting local people to live longer, healthier lives.
29. In the first 6 months of the 2013-14, Health Checks resulted in 81 newly diagnosed case of hypertension. They were also responsible for diagnosing type 2 diabetes in 22 Central Bedfordshire residents who did not know that they were suffering from this serious condition. In cases like these, Health Checks provide the opportunity for pharmacological intervention; during this period 132 people who had Health Checks were identified as needing to be prescribed statins for the first time.
30. But not everyone needs this type of help; patients who are identified to be at risk of poor cardio vascular health can often benefit from improvements in their lifestyle, before there is the need to prescribe medicines. Providing access to effective prevention and early intervention has been proven to reduce the need for expensive drugs required to treat health condition, before it becomes established.
31. Between April and September 2013, 111 Central Bedfordshire residents who had a Health Check were referred to the Stop Smoking Service, and 139 were referred to a weight management programme.

Appendices:

Appendix A – Quarter Performance Report Q3 2013/14

Background papers and their location: (open to public inspection)

None